

ADDING A NEW CARRIER

NEW DASHBOARD WITH RED AT TOP

The screenshot shows a web browser window with the URL <https://control.bicpanel.com/carriers.html>. The top navigation bar is red and contains the following links: HOME, CLIENTS, USERS, FLIPBOOKS, CARRIERS, and ADMIN. The main content area has a red header with the text "BIC - Client Benefits Dashboard". Below the header, there is a section titled "Click a Carrier to update the Carrier's Logo, Contact Info, and Coverage Types". To the left, there is a "QUICK LINKS" box with the following links: [List of Carriers](#), [Add a Carrier](#), and [Remove a Carrier](#). The main content area displays a grid of carrier logos, including Figo Pet Insurance, Guardian, Hartford Life, Health Advocate, Health Equity, HealthiestYou, Healthy Dollars, Hodges-Mace, HSA Bank, and Vision Service Plan. A pagination bar at the bottom shows the current page is 2 of 2.

OLD DASHBOARD – BLACK LEFT SIDE AND TOP

The screenshot shows a web browser window with the URL <https://control.bicpanel.com/carriers.html>. The top navigation bar is black and contains the following links: ADD A CARRIER, CARRIER LIST, and BACKUP. The left sidebar is black and contains the following links: HOME, CLIENT LIST, ADD NEW CLIENT, CARRIER MNGMT, STAFF, and CONTACT US. The main content area has a black header with the text "Insurance Carriers" and a search bar labeled "Search for Company". Below the header, there is a section titled "Click on Search for Company to search by company name. You can enter a part of a company name, even as few as three letters - such as uni to search for United HealthCare." Below this, there is a table listing 82 users. The table has the following columns: Carrier Name, Logo, Main Phone, and Main Website. The table lists the following carriers: CuraLinc Healthcare, Cypress Benefit Administrators, Delta Dental, EBPA Employee Benefits, Eye-Med Vision Care, Fidelity Investments, Figo Pet Insurance, Guardian, Hartford Life, Health Advocate, and Health Equity. The Health Advocate row has a red box with the text "Company logo still needed".

Carrier Name	Logo	Main Phone	Main Website
CuraLinc Healthcare		(800) 490-1585	https://curalinc.com/
Cypress Benefit Administrators		877.236.0844	http://Cypressbenefit.com
Delta Dental		https://www.deltadental.com/	https://www.deltadental.com/
EBPA Employee Benefits		603-773-4581	https://www.ebpabenefits.com/
Eye-Med Vision Care		1-866-939-3633	https://eyemed.com/en-us
Fidelity Investments		913-345-8079	https://www.fidelity.com/
Figo Pet Insurance		(844) 738-3446	www.figopetinsurance.com
Guardian		800-541-7846	http://www.guardianlife.com/
Hartford Life		1-800-303-9744	http://www.thehartford.com/
Health Advocate		855-424-6400	www.healthadvocate.com/members
Health Equity		(866) 346-5800	www.healthequity.com

Locate the next carrier to add to the NEW Dashboard

The screenshot shows a web browser window with the URL <https://control.bcgpanel.com/carriers.html>. The left sidebar contains navigation links: HOME, CLIENT LIST, ADD NEW CLIENT, CARRIER MNGMT (highlighted in orange), STAFF, and CONTACT US. The main content area displays a table of carriers. The 'hsabank' logo is circled in red.

Carrier Name	Logo	Phone Number	Website
Guardian		800-541-7846	http://www.guardianlife.com/
Hartford Life		1-800-303-9744	http://www.thehartford.com/
Health Advocate		855-424-6400	www.healthadvocate.com/members
Health Equity		(866) 346-5800	www.healthequity.com
HealthAdvocate		866-695-8622	http://healthadvocate.com
HealthiestYou		480.779.4360	http://healthiestyou.com
Healthy Dollars		877-900-6979	https://healthydollarsinc.com/
Hodges-Mace		404-574-6143	http://hodgesmace.com
HSA Bank		1-800-357-6246	http://hsabank.com
InfoArmor		800.789.2720	http://Myprivacyarmor.com
John Hancock Investments		800-338-8080	http://www.jhinvestments.com/
Kaiser		1-301-468-6000	https://healthy.kaiserpermanente.org/front-door
LegalShield		1-316-207-5251	http://legalsshield.com

Navigation: << Start < Prev 1 [2] 3 4 5 Next > End >>

Click on Carrier Logo to open account

The screenshot shows the 'ADD A CARRIER' page in the NEW Dashboard. The left sidebar is the same as the previous screenshot. The main content area has tabs for 'CUSTOMER SERVICE CONTACT INFO' (selected) and 'CLAIMS CONTACT INFO'. The 'Carrier Displayed Name' and 'Carrier Company Name' fields are both set to 'InfoArmor'. The 'Carrier Logo' field shows the 'InfoArmor' logo. The 'Main Contact Info' section includes fields for 'Main Phone Label' (set to 'Customer Service'), 'Main Phone Number' (set to '800.789.2720'), 'Main Website Label' (set to 'InfoArmor Website'), and 'Main Website URL Address' (set to 'http://Myprivacyarmor.com'). A 'NOTE' states: 'The Main Company Contact information will be used for all coverage types unless a phone or website is specified below.' The 'Coverage Contact Info' section is partially visible at the bottom.

Navigation: ADD A CARRIER | CARRIER LIST | BACKUP

Carrier Displayed Name: InfoArmor

Carrier Company Name: InfoArmor

Carrier Logo:

Main Contact Info

Main Phone Label: Customer Service

Main Phone Number: 800.789.2720

Main Website Label: InfoArmor Website

Main Website URL Address: <http://Myprivacyarmor.com>

NOTE: The Main Company Contact information will be used for all coverage types unless a phone or website is specified below.

Coverage Contact Info

Copy Carrier Company Name and Short Company Name (may be the same)

The screenshot shows the 'Carrier Management' page in the BIC Client Benefits Dashboard. The page has a sidebar with navigation links: HOME, CLIENT LIST, ADD NEW CLIENT, CARRIER MNGMT (highlighted), STAFF, and CONTACT US. The main content area has a top navigation bar with 'ADD A CARRIER', 'CARRIER LIST', and 'BACKUP'. Below this, there are tabs for 'CUSTOMER SERVICE CONTACT INFO' (active) and 'CLAIMS CONTACT INFO'. The 'CUSTOMER SERVICE CONTACT INFO' section contains the following fields:

- Carrier Displayed Name:** (Short version used on sites and documents) - Input field with 'InfoArmor' and 'Update'/'Cancel' buttons.
- Carrier Company Name:** (Full Carrier Company Name) - Input field with 'InfoArmor'.
- Carrier Logo:** Image of the InfoArmor logo.
- Main Contact Info:** Main Company Contact Info for the carrier to be used as default contact info unless entered in Coverage Contact Info below.
 - Main Phone Label:** Input field with 'Customer Service'.
 - Main Phone Number:** Input field with '800.789.2720'.
 - Main Website Label:** Input field with 'InfoArmor Website'.
 - Main Website URL Address:** (NOTE: Requires http:// or https://) Input field with 'http://Myprivacyarmor.com'.
- Coverage Contact Info:** Coverage Contact Info for the carrier can be used to override or add to the Main Contact Info above.

A **NOTE:** states: 'The Main Company Contact information will be used for all coverage types unless a phone or website is specified below.'

Go to NEW DASHBOARD - Click on Add A Carrier

The screenshot shows the 'NEW DASHBOARD' in the BIC Client Benefits Dashboard. The dashboard has a top navigation bar with links: HOME, CLIENTS, USERS, FLIPBOOKS, CARRIERS, and ADMIN. The 'CARRIERS' link is highlighted. Below the navigation bar, there is a section titled 'List of Carriers' with a sub-header 'Manage Carriers'. The 'List of Carriers' section contains a description: 'Click a Carrier to update the Carrier's Logo, Contact Info, and Coverage Types'. Below this, there is a 'QUICK LINKS' section with links: 'List of Carriers', 'Add a Carrier', and 'Remove a Carrier'. The main content area shows a grid of carrier logos, including Figo Pet Insurance, Guardian, Hartford Life, Health Advocate, Health Equity, HealthiestYou, Healthy Dollars, Hodges-Mace, HSA Bank, and Vision Service Plan. A search bar is located at the top right of the grid, with the text 'Only a portion of a name is needed to Search.' and a 'Search Users' button. The bottom of the grid shows a pagination bar with the number '2' highlighted.

Past the Company and Short Company names in the field boxes

The screenshot shows a web browser window with the URL <https://control.biccpnl.com/carriers.html>. The page has a red navigation bar with links: HOME, CLIENTS, USERS, FLIPBOOKS, CARRIERS, and ADMIN. A dropdown menu is open under CARRIERS, showing 'List of Carriers' and 'Manage Carriers'. The main content area is titled 'Add New Carrier' and includes a sidebar with instructions and quick links.

Add a New Carrier
Use this form to create a new Account for an Insurance Carrier
All fields are required.
Select at least one Coverage shown in the **Coverage Types** list.
Select all of the Coverages if you are uncertain about which Coverages the Carrier may offer.
The Client Benefit Dashboard will only display a Carrier's name for a particular Coverage if that Coverage is selected on the **Coverage Types** field.
For instance:
The Medical Carrier list on the Dashboard will only display Carriers with **Medical** selected on the **Coverage Types** field.
Note: Hover over the (*) to see more information.

QUICK LINKS

- [List of Carriers](#)
- [Add a Carrier](#)
- [Remove a Carrier](#)

Add New Carrier
Scroll down and click the **Add Carrier** button when finished.

Full Carrier Name (*)

Short Carrier Name (*)

Main Phone Label (*)

Main Phone (*)

Main Website Label (*)

Main Website (*)

Coverage Types (*)

- Accidental
- AD&D
- Critical
- Dental
- Disability
- EAP
- FSA
- HRA
- HSA

Copy the Main Phone Label & Number and the Main Web URL Address and Label for the link.

The screenshot shows a web browser window with the URL <https://control.biccpnl.com/carriers.html>. The page has a red navigation bar with links: HOME, CLIENTS, USERS, FLIPBOOKS, CARRIERS, and ADMIN. A dropdown menu is open under CARRIERS, showing 'List of Carriers' and 'Manage Carriers'. The main content area is titled 'Add New Carrier' and includes a sidebar with instructions and quick links.

Carrier Displayed Name:
(Short version used on sites and documents)

Carrier Company Name:
(Full Carrier Company Name)

Carrier Logo

Main Contact Info
Main Company Contact Info for the carrier to be used as default contact info unless entered in **Coverage Contact Info** below.

Main Phone Label

Main Phone Number

Main Website Label

Main Website URL Address
(NOTE: Requires http:// or https://)

Coverage Contact Info
Coverage Contact Info for the carrier can be used to override or add to the **Main Contact Info** above.

NOTE:
The Main Company Contact information will be used for all coverage types unless a phone or website is specified below.

Paste them into the appropriate field boxes.

If it is a common label, you should be able to just type in the first few letters.

Add a New Carrier

Use this form to create a new Account for an Insurance Carrier

All fields are required.

Select at least one Coverage shown in the **Coverage Types** list.

Select all of the Coverages if you are uncertain about which Coverages the Carrier may offer.

The Client Benefit Dashboard will only display a Carrier's name for a particular Coverage if that Coverage is selected on the **Coverage Types** field.

For instance:
The Medical Carrier list on the Dashboard will only display Carriers with **Medical** selected on the **Coverage Types** field.

Note: Hover over the (*) to see more information.

QUICK LINKS

- [List of Carriers](#)
- [Add a Carrier](#)
- [Remove a Carrier](#)

Add New Carrier

Scroll down and click the **Add Carrier** button when finished.

Full Carrier Name (*) InfoArmor

Short Carrier Name (*) InfoArmor

Main Phone Label (*) Customer Service

Main Phone (*) Saved data
Customer Service

Main Website Label (*)

Main Website (*)

Coverage Types (*)

- Accidental
- AD&D
- Critical
- Dental
- Disability
- EAP
- FSA
- HRA
- HSA

NOTE – Phone numbers must be in the format: xxx-xxx-xxxx – dashes only, no periods or parenthesis.

URL Addresses must contain https:// no http://

FYI - www and capitals are irrelevant – they can be added or left off.

Add a New Carrier

Use this form to create a new Account for an Insurance Carrier

All fields are required.

Select at least one Coverage shown in the **Coverage Types** list.

Select all of the Coverages if you are uncertain about which Coverages the Carrier may offer.

The Client Benefit Dashboard will only display a Carrier's name for a particular Coverage if that Coverage is selected on the **Coverage Types** field.

For instance:
The Medical Carrier list on the Dashboard will only display Carriers with **Medical** selected on the **Coverage Types** field.

Note: Hover over the (*) to see more information.

QUICK LINKS

- [List of Carriers](#)
- [Add a Carrier](#)
- [Remove a Carrier](#)

Add New Carrier

Scroll down and click the **Add Carrier** button when finished.

Full Carrier Name (*) InfoArmor

Short Carrier Name (*) InfoArmor

Main Phone Label (*) Customer Service

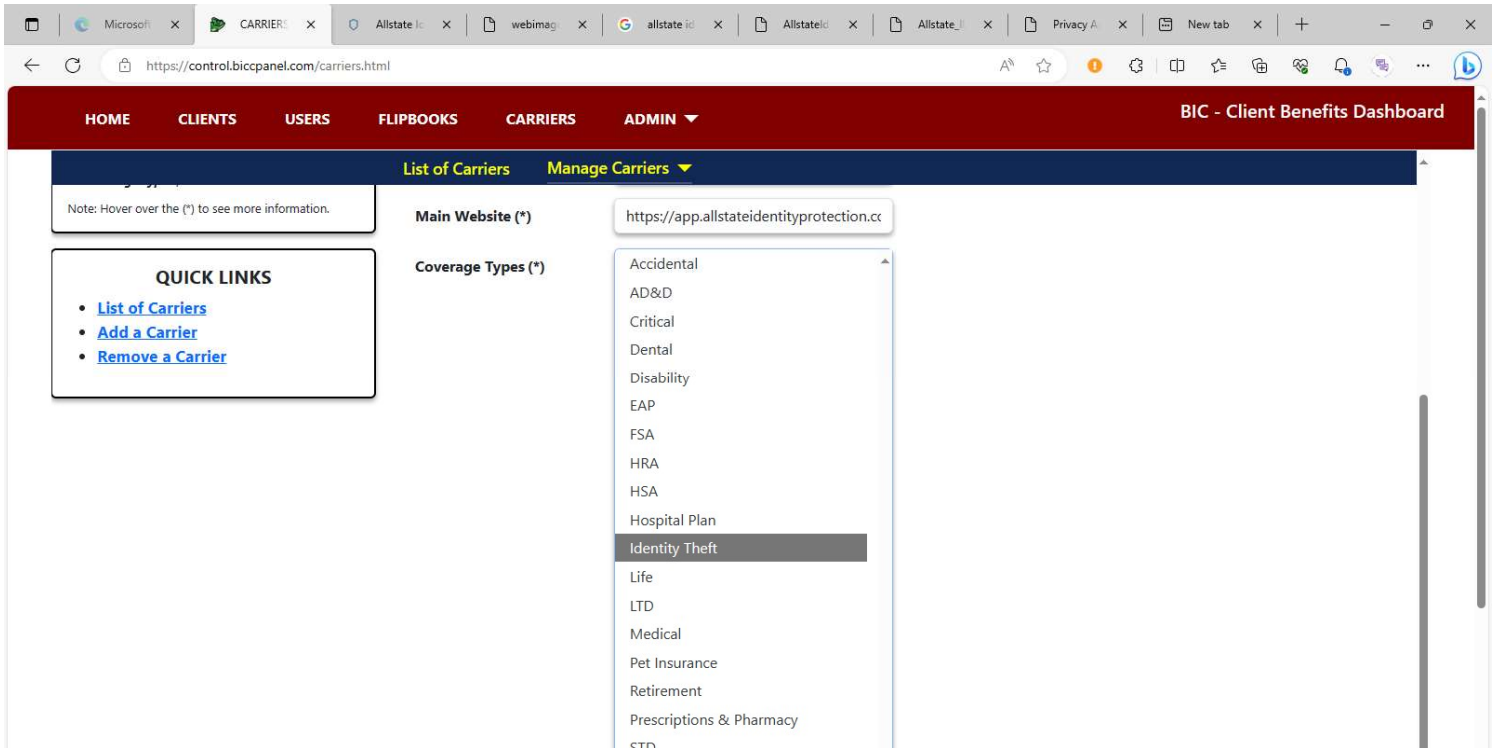
Main Phone (*) 800-789-2720

Main Website Label (*)

Main Website (*)

Coverage Types (*)

- Accidental
- AD&D
- Critical
- Dental
- Disability
- EAP
- FSA
- HRA
- HSA

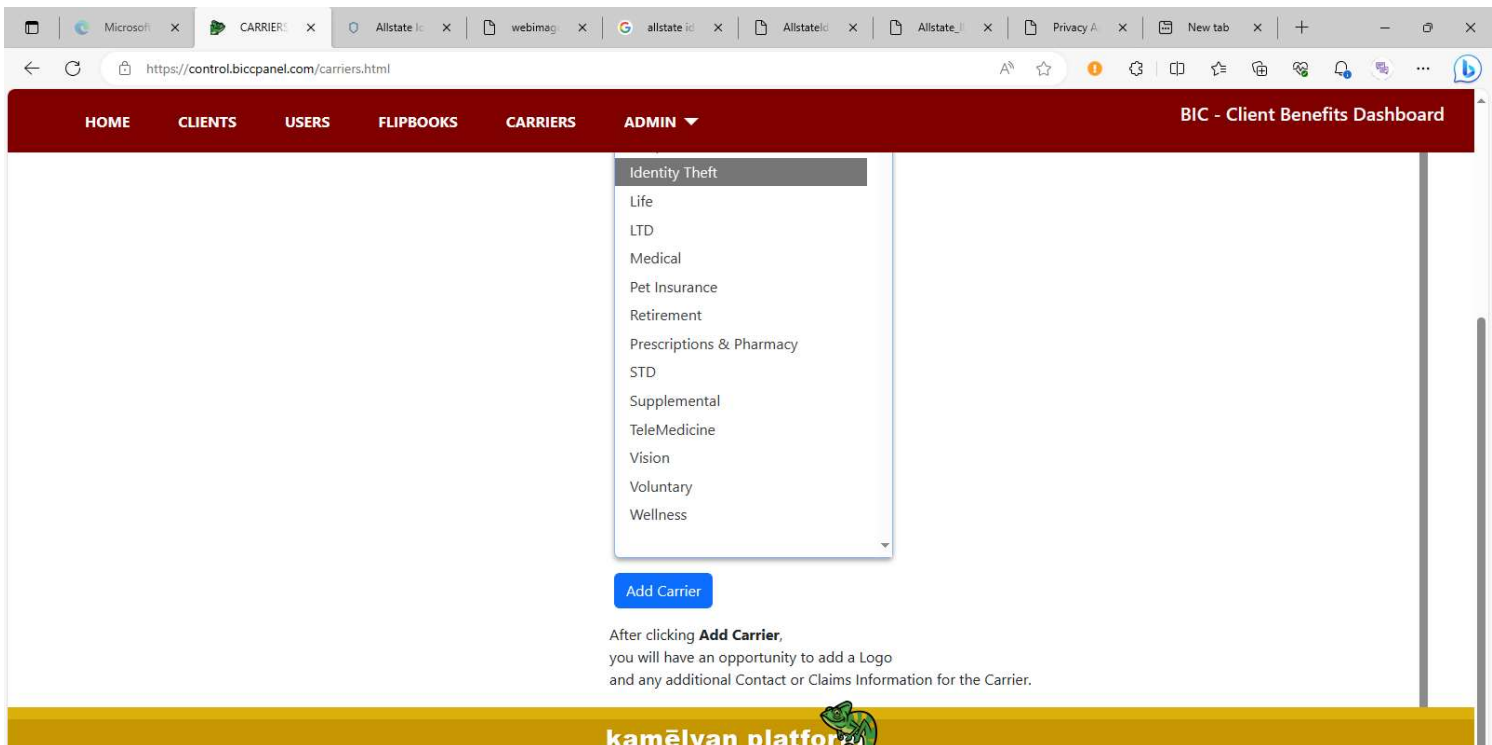


To select multiple, if the are concurrent, click one and drag down the list to select more.

To select different coverages that are not concurrent, click one, then hold down the ctrl key while selecting others.

If it is unknown what coverages the carrier provides, it is better to select all.

Scroll down to click Add Carrier



NOTE – the tabs on the following page will only show the selected Coverage Types.

Now add a company logo – click on **Needs a Company Logo**

Microsoft Edge | CARRIERS | Allstate | webimg | allstate | Allstate | Allstate | Privacy | New tab

https://control.bicpanel.com/carriers.html

BIC - Client Benefits Dashboard

HOME CLIENTS USERS FLIPBOOKS CARRIERS ADMIN

List of Carriers Manage Carriers

InfoArmor
Main Phone: 800-789-2720
Main Web:
https://app.allstateidentityprotection.com/signin/login
Use this page to modify a Carrier's logo, contact info, and coverages they offer.

The Coverage tabs contain optional fields to use as alternates to the Main Phone and Main Web for a particular Coverage.

Only selected Coverages display a Coverage tab.

To select Coverages, use the **Coverage Types** field on **CARRIER INFO** tab.

After selecting a new coverage, refresh your browser to see the Coverage tab.

STILL TO DO:
Add a Company Logo

QUICK LINKS

- List of Carriers
- Add a Carrier
- Remove a Carrier

CARRIER INFO CLAIMS Identity Theft

Full Carrier Name InfoArmor

Short Carrier Name InfoArmor

Main Phone Label Customer Service

Main Phone 800-789-2720

Main Website InfoArmor Website

Coverage Types Identity Theft

Needs a Company Logo
Click image to Add/Edit Carrier Logo

Click Upload new Image

Microsoft Edge | CARRIERS | Allstate | webimg | allstate | Allstate | Allstate | Privacy | New tab

https://control.bicpanel.com/carriers.html

BIC - Client Benefits Dashboard

HOME CLIENTS USERS FLIPBOOKS CARRIERS ADMIN

List of Carriers Manage Carriers

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After selecting a new coverage, refresh your browser to see the Coverage tab.

STILL TO DO:
Add a Company Logo

QUICK LINKS

- List of Carriers
- Add a Carrier
- Remove a Carrier

CARRIER INFO CLAIMS Identity Theft

Full Carrier Name InfoArmor

Short Carrier Name InfoArmor

Main Phone Label Customer Service

Main Phone 800-789-2720

Main Website InfoArmor Website

Coverage Types Identity Theft

Needs a Company Logo
No change of image
No change of image
Upload new image
Remove image

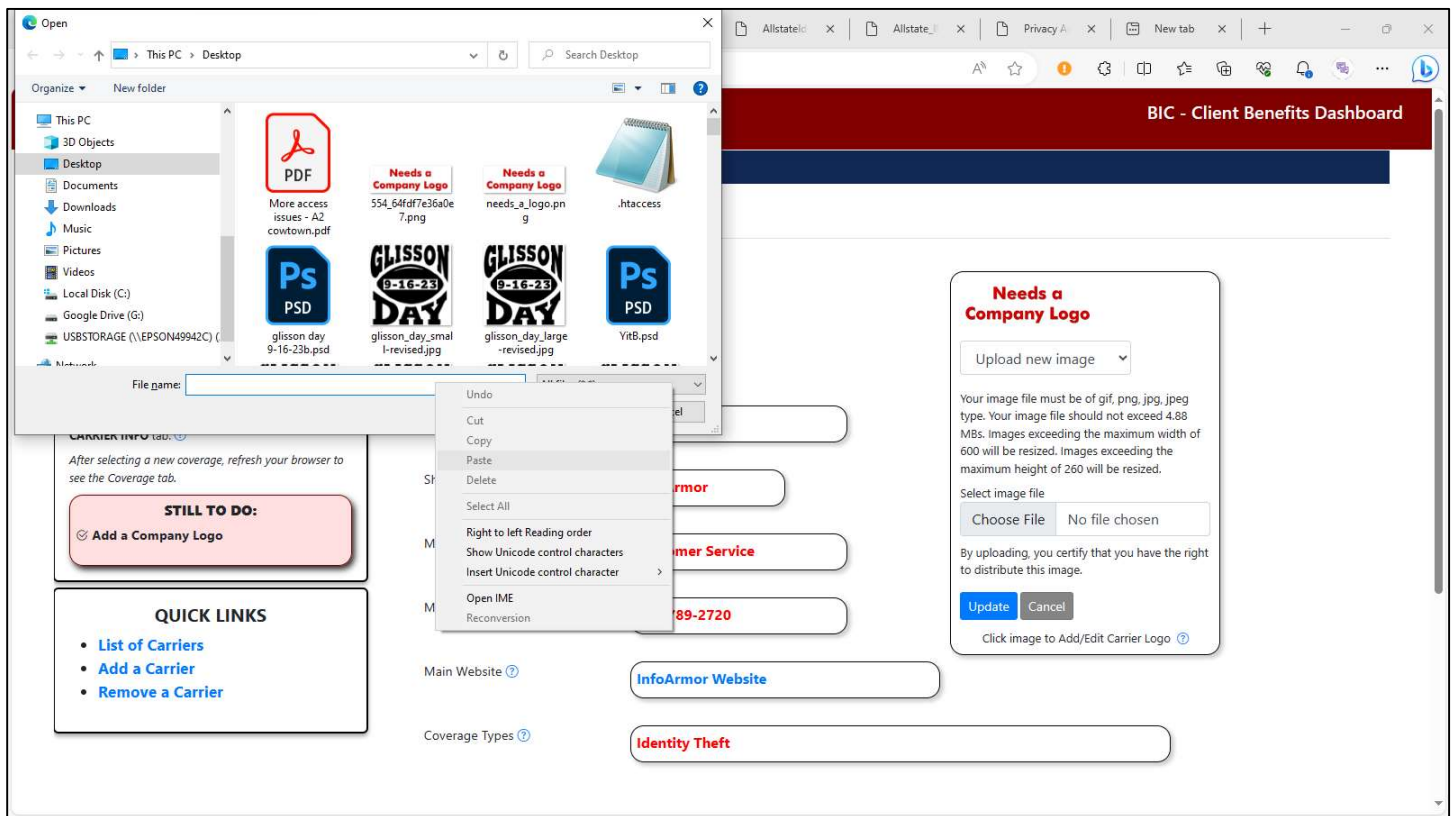
Click on Choose File

The screenshot shows the 'BIC - Client Benefits Dashboard' with a navigation bar containing 'HOME', 'CLIENTS', 'USERS', 'FLIPBOOKS', 'CARRIERS', and 'ADMIN'. The 'CARRIERS' section is active, displaying a 'List of Carriers' and a 'Manage Carriers' dropdown. The 'Manage Carriers' page for 'InfoArmor' is shown, with tabs for 'CARRIER INFO', 'CLAIMS', and 'Identity Theft'. The 'CARRIER INFO' tab is selected, showing fields for 'Full Carrier Name', 'Short Carrier Name', 'Main Phone Label', 'Main Phone', 'Main Website', and 'Coverage Types'. The 'InfoArmor' logo is displayed in the 'Full Carrier Name' field. A 'Needs a Company Logo' modal is open, prompting the user to 'Upload new image' or 'Choose File'. The modal includes instructions: 'Your image file must be of gif, png, jpg, jpeg type. Your image file should not exceed 4.88 MBs. Images exceeding the maximum width of 600 will be resized. Images exceeding the maximum height of 260 will be resized.' The modal also has 'Update' and 'Cancel' buttons. On the left, there is a sidebar with 'InfoArmor' details, including 'Main Phone: 800-789-2720' and 'Main Web: https://app.allstateidentityprotection.com/signin/login'. Below this, there is a 'STILL TO DO:' section with a button 'Add a Company Logo' and a 'QUICK LINKS' section with links to 'List of Carriers', 'Add a Carrier', and 'Remove a Carrier'.

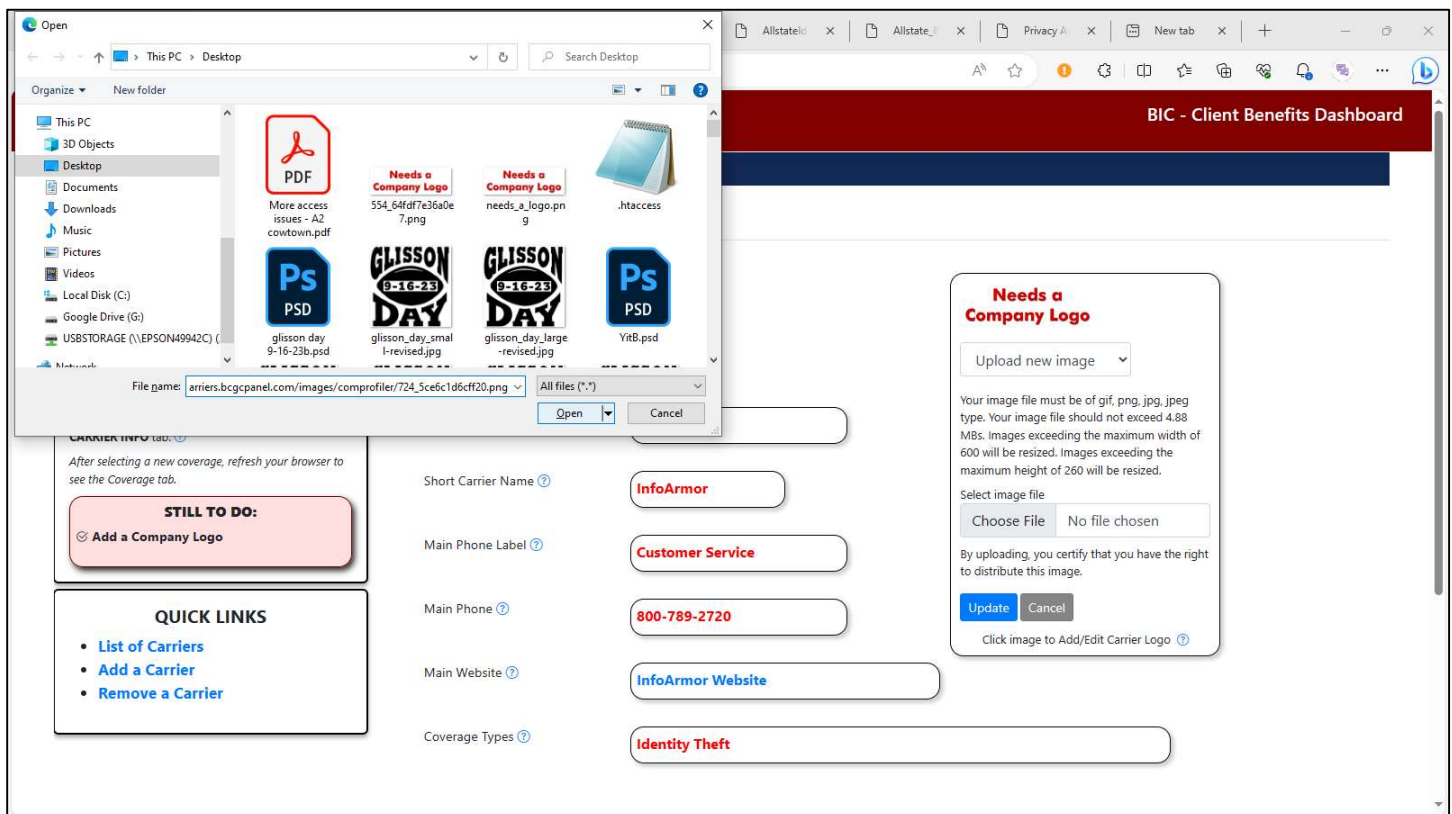
Go back to the Old Dashboard and Right-Click the logo and select "Copy image address"

The screenshot shows the 'Old Dashboard' with a navigation bar containing 'HOME', 'CLIENT LIST', 'ADD NEW CLIENT', 'CARRIER MNGMT', 'STAFF', and 'CONTACT US'. The 'CARRIER MNGMT' section is active, displaying a 'Manage Carriers' page for 'InfoArmor'. The 'CARRIER MNGMT' page is shown, with tabs for 'CUSTOMER SERVICE CONTACT INFO' and 'CLAIMS CONTACT INFO'. The 'CUSTOMER SERVICE CONTACT INFO' tab is selected, showing fields for 'Carrier Displayed Name', 'Carrier Company Name', 'Carrier Logo', 'Main Contact', 'Main Phone Label', 'Main Phone Number', 'Main Website Label', 'Main Website URL Address', and 'Coverage Contact Info'. The 'InfoArmor' logo is displayed in the 'Carrier Logo' field. A right-click context menu is open over the logo, showing options: 'Open image in new tab', 'Save image as...', 'Copy image', 'Copy image address', 'Create QR Code for this image', 'Search image with Google', and 'Inspect'. The 'Copy image address' option is highlighted. The 'Main Contact' field is empty, and the 'Main Phone Label' field contains 'Service'. The 'Main Phone Number' field contains '800.789.2720'. The 'Main Website Label' field contains 'InfoArmor Website'. The 'Main Website URL Address' field contains 'http://Myprivacyarmor.com'. The 'Coverage Contact Info' field is empty. A 'NOTE' is displayed: 'The Main Company Contact information will be used for all coverage types unless a phone or website is specified below.' The 'Update' and 'Cancel' buttons are visible at the bottom of the form.

Go back to the New Dashboard and paste the address into the File name box.
Use ctrl V or right click the box and select Paste.



Click Open



Click Update to upload the image.

Microsoft Edge | CARRIERS | Allstate Identity Protection | webimage | allstate | Allstate | Allstate | Privacy | New tab

https://control.bicpanel.com/carriers.html

BIC - Client Benefits Dashboard

HOME | CLIENTS | USERS | FLIPBOOKS | CARRIERS | ADMIN

List of Carriers | Manage Carriers

InfoArmor
Main Phone: 800-789-2720
Main Web:
https://app.allstateidentityprotection.com/signin/login
Use this page to modify a Carrier's logo, contact info, and coverages they offer.

The Coverage tabs contain optional fields to use as alternates to the Main Phone and Main Web for a particular Coverage.

Only selected Coverages display a Coverage tab.
To select Coverages, use the **Coverage Types** field on **CARRIER INFO** tab.

After selecting a new coverage, refresh your browser to see the Coverage tab.

STILL TO DO:
Add a Company Logo

QUICK LINKS

- List of Carriers
- Add a Carrier
- Remove a Carrier

CARRIER INFO | CLAIMS | Identity Theft

Full Carrier Name ⓘ

InfoArmor

Short Carrier Name ⓘ

InfoArmor

Main Phone Label ⓘ

Customer Service

Main Phone ⓘ

800-789-2720

Main Website ⓘ

InfoArmor Website

Coverage Types ⓘ

Identity Theft

Needs a Company Logo

Upload new image

Your image file must be of gif, png, jpg, jpeg type. Your image file should not exceed 4.88 MBs. Images exceeding the maximum width of 600 will be resized. Images exceeding the maximum height of 260 will be resized.

Select image file

Choose File | 724_5ce6...20[1].png

By uploading, you certify that you have the right to distribute this image.

Update | Cancel

Click image to Add/Edit Carrier Logo ⓘ

Microsoft Edge | CARRIERS | Allstate Identity Protection | webimage | allstate | Allstate | Allstate | Privacy | New tab

https://control.bicpanel.com/carriers.html

BIC - Client Benefits Dashboard

HOME | CLIENTS | USERS | FLIPBOOKS | CARRIERS | ADMIN

List of Carriers | Manage Carriers

InfoArmor
Main Phone: 800-789-2720
Main Web:
https://app.allstateidentityprotection.com/signin/login
Use this page to modify a Carrier's logo, contact info, and coverages they offer.

The Coverage tabs contain optional fields to use as alternates to the Main Phone and Main Web for a particular Coverage.

Only selected Coverages display a Coverage tab.
To select Coverages, use the **Coverage Types** field on **CARRIER INFO** tab.

After selecting a new coverage, refresh your browser to see the Coverage tab.

STILL TO DO:
Add a Company Logo

QUICK LINKS

- List of Carriers
- Add a Carrier
- Remove a Carrier

CARRIER INFO | CLAIMS | Identity Theft

Full Carrier Name ⓘ

InfoArmor

Short Carrier Name ⓘ

InfoArmor

Main Phone Label ⓘ

Customer Service

Main Phone ⓘ


800-789-2720

Main Website ⓘ

InfoArmor Website

Coverage Types ⓘ

Identity Theft



Click image to Add/Edit Carrier Logo ⓘ

Next – click on each tab to see if there are additional phone or web entries.
Most will not, but need to check anyway. Misc 1 - 3 will not have any extra info.

The screenshot shows a web browser window with the URL <https://control.bcgcpnl.com/carriers.html>. The left sidebar contains navigation links: HOME, CLIENT LIST, ADD NEW CLIENT, CARRIER MNGMT (highlighted), STAFF, and CONTACT US. The main content area displays the 'Main Phone Number' as 800.789.2720 and the 'Main Website Label' as InfoArmor Website. The 'Main Website URL Address' is http://Myprivacyarmor.com, with 'Update' and 'Cancel' buttons. Below this is the 'Coverage Contact Info' section, which includes a note: 'Coverage Contact Info for the carrier can be used to override or add to the Main Contact Info above.' A tabbed interface shows various coverage types: Accidental, Critical, Dental, Disability, EAP, FSA, HRA, HSA, Life, LTD, Medical (selected), Retirement, and STD. Under the 'Medical' tab, there is a 'Medical Contact Info' section with a 'Phone Numbers' table. The table has columns for 'Label' and 'Phone Number'. It includes a 'Default Phone Number' (Overrides Main Phone info) and three 'Additional Phone' entries (Number 1, Number 2, and Number 3).

Scroll up & click on the CLAIMS CONTACT INFO tab. Check to see if there are any Claims entries.
Again – most do not, and if they do – it is usually just the Main Claims info.

The screenshot shows the same web browser window, but the 'CLAIMS CONTACT INFO' tab is selected. The left sidebar remains the same. The main content area displays the 'InfoArmor' carrier profile. At the top, there are tabs: ADD A CARRIER, CARRIER LIST, and BACKUP. Below these are 'CUSTOMER SERVICE CONTACT INFO' and 'CLAIMS CONTACT INFO' (highlighted). The 'Default Main Claims Info' section shows the 'Main Claims Website Label' and the 'Claims Main Website URL Address'. A note states: 'Main Company phone & website contact information for CLAIMS. The Main Company CLAIMS information will be used for all coverage types unless an address, phone or website is specified below. Items in Red are editable.' A tabbed interface shows various coverage types: Accidental (selected), Critical, Dental, Disability, EAP, FSA, HRA, HSA, Life, Medical, Retirement, STD & LTD, and Vision. Under the 'Accidental' tab, there is an 'Accidental Claims Contact Info' section. It includes an 'Address' section with fields for 'Label', 'Address', and 'City, State ZIP'. Below this is a 'Phone Numbers' section with fields for 'Label' and 'Number'.

If there is any Alternate or Additional Phone or Web Info – Click on the appropriate tab and enter the info.

Only Medical, Dental and Vision have Additional Phone and Web fields

The screenshot shows the 'BIC - Client Benefits Dashboard' with the 'Manage Carriers' tab selected. On the left, there is a sidebar for 'InfoArmor' with contact information and quick links. The main content area shows the 'Identity Theft' tab for a carrier. It includes a section for 'Identity Theft Alternate Contact Info' with instructions to replace the main contact info. Below this, there are three input fields: 'Alternate Phone Label', 'Alternate Phone Number', and 'Alternate Website'. The 'Alternate Phone Number' and 'Alternate Website' fields currently contain a hyphen. An 'Update' button is located below the 'Alternate Phone Label' field.

Add Phone and or web info and click Update.

This screenshot shows the same 'BIC - Client Benefits Dashboard' but with additional information entered. The 'Alternate Website' field now contains 'https://xxxxx.com' and the 'Name of Site' field contains 'ID Theft Login'. The 'Update' button is highlighted. A tooltip is visible over the 'Alternate Website' field, stating: 'Alternate Website: Name of Site', 'Carrier Info', and 'URL Site Address must contain https://'. The sidebar and other elements remain the same.

If there is any Claims info – add it on the CLAIMS tab.
Enter a label – usually Claims Info or similar.

The screenshot shows the BIC - Client Benefits Dashboard with the 'CLAIMS' tab selected. The 'Main Claims Label' field contains the text 'Claims Info'. The 'Main Claims Info' field is empty. The 'Update' button is highlighted. The dashboard includes a sidebar with 'InfoArmor' details and 'QUICK LINKS'.

InfoArmor
Main Phone: 800-789-2720
Main Web: <https://app.allstateidentityprotection.com/signin/login>
Use this page to modify a Carrier's logo, contact info, and coverages they offer.

The Coverage tabs contain optional fields to use as alternates to the Main Phone and Main Web for a particular Coverage.
Only selected Coverages display a Coverage tab.
To select Coverages, use the **Coverage Types** field on **CARRIER INFO** tab. [?](#)
After selecting a new coverage, refresh your browser to see the Coverage tab.

QUICK LINKS

- [List of Carriers](#)
- [Add a Carrier](#)
- [Remove a Carrier](#)

Next – enter the info. The edit window will allow you to add multiple entries if needed.

The screenshot shows the BIC - Client Benefits Dashboard with the 'CLAIMS' tab selected. The 'Main Claims Label' field contains the text 'Claims Info'. The 'Main Claims Info' field is open in an editor. The editor shows a text area with the text 'https://xxxxxx.com'. The 'Path' field is empty. The 'Update' button is highlighted.

InfoArmor
Main Phone: 800-789-2720
Main Web: <https://app.allstateidentityprotection.com/signin/login>
Use this page to modify a Carrier's logo, contact info, and coverages they offer.

The Coverage tabs contain optional fields to use as alternates to the Main Phone and Main Web for a particular Coverage.
Only selected Coverages display a Coverage tab.
To select Coverages, use the **Coverage Types** field on **CARRIER INFO** tab. [?](#)
After selecting a new coverage, refresh your browser to see the Coverage tab.

QUICK LINKS

- [List of Carriers](#)
- [Add a Carrier](#)
- [Remove a Carrier](#)

Microsoft Edge browser window showing the BIC - Client Benefits Dashboard. The dashboard has a red header with navigation links: HOME, CLIENTS, USERS, FLIPBOOKS, CARRIERS, ADMIN. The main content area is titled "List of Carriers" and "Manage Carriers". On the left, there is an "InfoArmor" section with contact information and a "QUICK LINKS" box. The main form allows editing carrier information, including Full Carrier Name, Short Carrier Name, Main Phone Label, Main Phone, Main Website, and Coverage Types. The InfoArmor logo is displayed on the right.

InfoArmor
 Main Phone: 800-789-2720
 Main Web: https://app.allstateidentityprotection.com/signin/login
 Use this page to modify a Carrier's logo, contact info, and coverages they offer.

The Coverage tabs contain optional fields to use as alternates to the Main Phone and Main Web for a particular Coverage.
 Only selected Coverages display a Coverage tab.
 To select Coverages, use the **Coverage Types** field on **CARRIER INFO** tab.

After selecting a new coverage, refresh your browser to see the Coverage tab.

QUICK LINKS

- List of Carriers
- Add a Carrier
- Remove a Carrier

CARRIER INFO | CLAIMS | Identity Theft

Full Carrier Name: InfoArmor

Short Carrier Name: InfoArmor

Main Phone Label: Customer Service

Main Phone: 800-789-2720

Main Website: InfoArmor Website

Coverage Types: Identity Theft

Click image to Add/Edit Carrier Logo

THAT'S IT – click on the List of Carriers on the old Dashboard and go to the next one.

Browser window showing the "List of Carriers" page. The page displays a table of carriers with columns for Name, Logo, Phone, and Website. The table includes entries for Guardian, Hartford Life, Health Advocate, Health Equity, HealthAdvocate, HealthiestYou, Healthy Dollars, Hodges-Mace, HSA Bank, InfoArmor, John Hancock Investments, Kaiser, and LegalShield. The InfoArmor entry is highlighted. The page also features a sidebar with navigation links and a footer with pagination controls.

HOME
CLIENT LIST
ADD NEW CLIENT
CARRIER MNGMT
STAFF
CONTACT US

Carrier Name	Logo	Phone	Website
Guardian		800-541-7846	http://www.guardianlife.com/
Hartford Life		1-800-303-9744	http://www.thehartford.com/
Health Advocate		855-424-6400	www.healthadvocate.com/members
Health Equity		(866) 346-5800	www.healthequity.com
HealthAdvocate		866-695-8622	http://healthadvocate.com
HealthiestYou		480.779.4360	http://healthiestyou.com
Healthy Dollars		877-900-6979	https://healthydollarsinc.com/
Hodges-Mace		404-574-6143	http://hodgesmace.com
HSA Bank		1-800-357-6246	http://hsabank.com
InfoArmor		800.789.2720	http://Myprivacyarmor.com
John Hancock Investments		800-338-8080	http://www.jhinvestments.com/
Kaiser		1-301-468-6000	https://healthy.kaiserpermanente.org/front-door
LegalShield		1-316-207-5251	http://legalsshield.com

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